**Case origin**
Lack of respect of the GDPR or the French Data Protection Act

**COMPLAINTS**
User reports on cnil.fr

**INVESTIGATIONS**
on site or online

**DATA BREACH**

**Procedure of sanction**
The chair of the CNIL appoints a rapporteur
The organization is informed

**Before the session**

**Report**
Proposing a measure provided for by the article 20 of the French Data Protection Act

**The organization**
Can make written remarks

**The rapporteur**
May respond

**The organization**
May then submit new written remarks

**Session of the restricted committee**

**Rapporteur**

**Restricted committee**
State commissioner

**Organization or legal advisor**
(Advanced of the session date at least 1 month before)

**No penalty**

**Penalty**

- Monetary
  - Up to 4% of the total worldwide turnover
  - Up to €20 000
- Non monetary
  - Warning
  - Order to comply
  - Periodic penalty payments

**Public**
Press releases on cnil.fr and legifrance.fr

**Non public**

**Other outcomes**
- Closure
- Order to comply
- See also « the law enforcement process of the CNIL »

**Procedure of investigation**

**CNIL**
The sanctions procedure

**CNIL**
The sanctions procedure