The law enforcement process of the CNIL

1. Infringement Reports
   - Complaints*: user reports on cnil.fr
   - Self-referral: topics identified as a priority
   - Press: allegations made in the press or online
   - Cooperation: reports by other EU data protection authorities

2. Investigations
   - On site: access to premises or personal data
   - Online: if the infringement can be established remotely
   - Hearings: of the concerned persons
   - Document-based: written questions and requests for documents

3. Outcome of Investigations
   - None or minor infringements:
     - Closure: of the procedure and sending of a letter to the investigated organization
     - Further investigation if necessary
   - Serious infringements:
     - Order to Comply: The organization must comply within a period of 6 months or 1 year maximum
     - Penalty: The Chair of the CNIL can render an order to comply of the procedure and sending of a letter to the investigated organization
     - Restricted Committee: can decide to issue a sanction to a data controller

Penalty:
- Monetary: Up to 4% of the total worldwide annual turnover or up to €20M
- Public: Press release on cnil.fr and legifrance.fr
- Not Public: - Warning
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Compliance with the delay?

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